

Our Locations

Phone (303) 617-2300 Same Day Services Available!

Viewpoint 11059 East Bethany Drive	Galena Center 1504 Galena Street
North Center 1646 Elmira Street	Asian Pacific Development Center 1537 Alton Street
Hampden Center 14301 East Hampden Avenue	The Stith Center 791 Chambers Road
Alameda Center 10782 East Alameda Ave	Smoky Hill Counseling Center 20971 East Smoky Hill Road
Providence Resource Clearinghouse (PRC) 14500 East 33rd Place	Aurora Strong Resilience Center/ Aurora Youth Options 1298 Peoria Street
Chambers Center 1390 & 1400 Chambers Road	Homeless Services 1544 Elmira Street
Intercept Center 16905 East 2nd Ave	East Metro Detox & Recovery Center 1290 South Potomac Street
Victor Center 2206 Victor Street	Community Connections 12455 East Mississippi Avenue, Suite 104

AuMhC Leadership Team

CHIEF EXECUTIVE OFFICER Kelly Phillips-Henry	EXECUTIVE ASSISTANT & BOARD LIAISON Beth Dazey
CHIEF OPERATING OFFICER Kathie Snell	CHIEF INFORMATION OFFICER Stosh Ritchie
CHIEF EXPERIENCE OFFICER Lori Banks	VP HUMAN RESOURCES Colleen Cullen
CHIEF FINANCIAL OFFICER Deanna Graves	CHIEF CLINICAL OFFICER Mara Kalin
EXECUTIVE DIRECTOR PRC Antoinette Dow	CHIEF MEDICAL OFFICER Anne Garrett-Mills
CHIEF CORPORATE INTEGRITY OFFICER Victoria Rodgers	EXECUTIVE DIRECTOR Antonio Olmos
CHIEF EXECUTIVE OFFICER Harry Budisidharta	Aurora Research Institute
Asian Pacific Development Center	

BOARD OFFICERS

President Mark Stephenson	Vice President Lynn Donaldson	Treasurer Tom Ashburn	Secretary Nancy Jackson
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BOARD OF DIRECTORS

Brian Bagwell	Paritosh Kaul, MD	Ron Frierson	Ora Plummer
Marsha Berzins	Rudy Lie	Gigi de Gala	Aditi Ramaswami
Carol Chambers	Claudine McDonald	Stephan Ghadaifchian	Terry Todd
Larry Davila	Steve Nederveld	Tim Huffman	Cathy Wildman
Linda Davison	Stephanie Nghiem	Betsy Oudenhoven	
	David Patterson		

Thank You!

For the fiscal year 2018-2019, over 170 individuals, businesses and foundations supported Aurora Mental Health Center through their generous contributions and 470 individuals shared their time and talents through their volunteer efforts. As a nonprofit community mental health center, public support is critical to our ability to deliver the highest quality of care possible and we thank you!



Aurora
Mental Health
Center
Live Life
to the
Fullest



ANNUAL REPORT 2019

OUR VALUES

- Passionate Caring
- Putting Clients and Community First
- Rising to the Challenge
- Believing in Resiliency
- Honoring and Respecting All Persons

OUR MISSION

Deeply rooted in our diverse community, we deliver state of the art care impacting emotional wellbeing and addiction recovery



Thank You!

Thank you for your commitment to Aurora Mental Health Center. On behalf of the Board of Directors and staff, we are honored to share our 2019 Annual Report for the fiscal year July 1, 2018 through June 30, 2019.

As a mission-driven nonprofit behavioral healthcare organization, we are supported by payment for services provided, as well as by public funding, grants, and private philanthropic contributions. We embrace with pride our responsibility to report regularly on the status of our business to you, our stakeholders and members of the community we serve. This 2019 Annual Report includes information on our finances, fundraising, our organizational strategy and aspirations, the services we deliver to our clients, and the positive ways we impact and enhance the health of our community.

This past year our Board of Directors led the organization through a comprehensive planning and visioning process that compelled us to reconsider not only what we do, but how we go about our business of providing care. In doing so, we reaffirmed our purpose as helping people live life to the fullest.

We are grateful for your partnership!

From Kelly & Mark!

AuMHC adapted to new executive leadership for first time in 40 years with Kelly Phillips-Henry joining the organization as CEO as the fiscal year began. Concurrently, the Center adjusted to significant changes in the structure and management of the Colorado Medicaid contract, AuMHC's largest source of annual revenue that impacts more than 80 percent of those people seeking services. Throughout the year, the Center employed innovative means to maximize Medicaid dollars and deliver more responsive care to more people.

KELLY PHILLIPS-HENRY
PsyD, MBA
CEO

MARK STEPHENSON
BOARD PRESIDENT

AuMHC IMPACT

Aurora Mental Health Center provides a comprehensive continuum of services birth through older adult. Prevention, traditional outpatient, medication, intensive outpatient, day treatment, residential, walk-in and mobile crisis, vocational and other supportive services impacting our community.

Full Time Employees
508

21,547

Provided **21,547** community members with direct care and services across all locations.

2000

Served more than 2,000 people experiencing crisis requiring immediate attention through our walk-in or mobile or mobile crisis response.

Hired and oriented **168** new employees to client services and administrative positions.

288

AuMHC's "Living Life to the Fullest" Art Show & Board meeting attracted 288 pieces of artwork from 21 different schools and organizations.

60

AuMHC provides **45** professional clinicians to serve children, youth and their families in **60** schools throughout Aurora.

AuMHC IMPACT

The **Better Business Bureau** honored Aurora Mental Health Center as "Charity of the Month" in December, featured on Aurora TV's Aurora Now.

Stephan Ghadaifchian
Senior VP, Commercial Banking
Citywide Banks

AuMHC Annual Benefit Luncheon

Tiehlor
Nutritional Services Coordinator
AuMHC Community Connections

2018-2019 brought **AuMHC** change in executive leadership and we echoed that season of change by holding our annual benefit luncheon this fall on September 9, 2019. Kelly Phillips-Henry, CEO, delivered a comprehensive and articulate speech on the new vision and direction of AuMHC. A special thank you was given to Citywide Banks and specifically, Stephan Ghadaifchian for his years of dedication to AuMHC. Other special moments included a dynamic performance by FACE Vocal Band and a video success story presentation highlighting the vision of the AuMHC Culinary Institute. All the funds raised this year will benefit the creation of this specific culinary program within the vocational rehabilitation department at Aurora Mental Health Center.

AuMHC CULINARY INSTITUTE

The vision of our Culinary Institute through AuMHC is that it will also serve as a community resource for food prep certification and training for not only our clients but any community individual pursuing a job in the field of restaurant work and culinary arts.

Statistics have shown that 60-70% of individuals with severe mental illness or in addiction recovery want to work.

Research has shown that supported employment (SE) responds effectively to consumer needs, thus enhancing the percentage of people in traditional vocational rehabilitation programs that are employed in competitive jobs in their local communities.

AuMHC culinary program will utilize the IPS (Individualized Placement Service) model along with the core principles of supported employment.

Building healthier communities through healthier nutrition and nutritional services.

These evidence based practices along with cooking/culinary arts helps decrease symptoms of mental illness, hospitalizations, stigma, and dependence upon public systems of care and of course decreases unemployment. The AuMHC Culinary Institute aspires to be yet another way to bring us together with our expanding diverse community.

Financials* Demographics

Revenue		
• Insurance/Client Billing	\$31,625,004	55.61%
• Other Contracts & Donated	\$19,914,258	35.01%
• State, County & City	\$5,334,779	9.38%
Total Revenue	\$56,874,041	100%
Expenditures		
• Salaries/Benefits	\$33,653,115	59.17%
• Occupancy	\$2,051,977	3.61%
• Operating & Client Cost	\$11,205,016	19.70%
Total Expenditures	\$46,910,108	82.48%

* Unaudited Financials

ETHNICITY

27.5% Hispanic
66.0% White
18.5% African American
2.6% Asian/Pacific Islander

AGE

68.9% Adults
31.1% Children

3854
Detox Clients Served

101,932
CALLS RECEIVED

IMPACT

AuMHC PROVIDER RESOURCE GROUP

The **AuMHC Providers Resource Center** vocational team received an award for the highest employment and retention rate in the state of Colorado at 74% (national average is 48%). Likewise, the AuMHC Providers Resource Center vocational team received an "Employer Champion" award from the Colorado Department of Labor and Colorado Office of Behavioral Health.

ASIAN PACIFIC DEVELOPMENT CENTER

AuMHC's Asian Pacific Development Center's Elder Wellness Program was one of five organizations nationally to receive the "Award for Advancing Minority Mental Health" from the American Psychiatric Association. Locally, the Asian Pacific Development Center received the Aurora Chamber of Commerce's Diversity and Inclusion Award.

AuMHC is one of seventeen **Community Mental Health Centers** in Colorado and one of six in the greater Denver metro area. Collectively, we are co-collaborators and partners in Colorado's statewide crisis system to ensure 24/7/365 access to care in every county in the state. Like AuMHC, each center is part of the social "safety net" to ensure that no one is excluded from care based on ability to pay, and each center is governed locally by volunteers. Perhaps most importantly, each center remains a model for helping people regain health where it matters most – at home in their local communities.

Through strategic planning, AuMHC identified several key areas to focus energies and resources over the next three years. One of those keys is to become the "provider of choice" for the full range of behavioral health services in the Aurora community. AuMHC already provides specialized expertise in approaches to trauma, immigrant issues, veterans' issues, youth, addiction, mental health crisis, and vocational rehabilitation. The Center identified the client care experience as the critical factor for becoming "provider of choice," and is measuring progress by access to care, innovation, clinical advancements, and client engagement.